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UNITED STATES PATENT AND TRADEMARK OFFICE

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K. W. Ward
9/21/00
#2
P. W. Smith
W. A. H. H. H.

Applicants : Friedman et al.
Serial No. : 09/579,370
Filed : May 26, 2000
For : VOICE OVER INTERNET CALL CENTER INTEGRATION
Group Art Unit : 2742

September 13, 2000

Hon. Commissioner of Patents
and Trademarks
Washington, DC 20231

Sir:

INFORMATION DISCLOSURE STATEMENT

Pursuant to 37 CFR § 1.56 and § 1.97(b), applicants wish to call the attention of the Examiner to the references listed below:

U.S. Patent Nos. 6,064,667; 5,533,115; 5,546,452; 5,500,859; 5,384,771; 5,546,324; 5,526,353; 5,241,625; 5,473,680; 6,046,762; 5,930,777; 5,857,023; 5,815,657; 5,793,868; 5,717,757; 5,666,416; 5,677,955; 5,839,119; 5,915,093; 5,937,394; 5,933,498; 5,903,880; 5,903,651; 5,884,277; 5,960,083; 5,963,924; 5,996,076; 6,016,484; 6,018,724; 6,021,202; 6,035,402; 6,049,786; 6,049,787; 6,058,381; 6,061,448; 5,987,132; 6,061,665; 4,696,028; 4,797,911; 4,894,857; 5,070,525; 5,214,688; 5,309,505; 5,511,112; 5,581,602; 5,594,791; 5,675,637; 5,828,731 and the following references: "PayWord and MicroMint: Two simple micropayment schemes"; "Micro Payment Transfer Protocol (MPTP) Version 0.1"; "Common Markup for Web

Micropayment Systems"; "Distributing Intellectual Property: A Model of Microtransaction Based Upon Metadata and Digital Signatures" and "Common Markup for micropayment per-fee-links".

A copy of these references are submitted herewith along with Form PTO-1449.

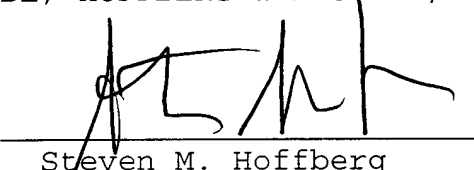
These references have been cited and described in the "Background of the Invention" portion of the application.

Consideration of the foregoing is respectfully requested during the initial examination of this application.

Respectfully submitted,

MILDE, HOFFBERG & MACKLIN, LLP

By


Steven M. Hoffberg
Reg. No. 33,511

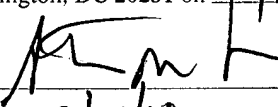
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FORM PTO-1449 U.S. DEPARTMENT OF COMMERCE
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(37 CFR 1.98(b))

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U.S. PATENT DOCUMENTS

EXAMINER INITIAL	PATENT NUMBER	ISSUE DATE	PATENTEE	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	6064667	5/16/00	GISBY ET AL	370/352		9/12/97
	5533115	7/2/96	HOLLENBACH ET AL	379/220		11/4/94
	5546452	8/13/96	ANDREWS ET AL	379/219		3/2/95
	5500859	3/19/96	SHARMA ET AL	370/81		8/11/94
	5384771	1/24/95	ISIDORO ET AL	370/582		8/27/93
	5546324	8/13/96	PALMER ET AL	364/514		11/22/94
	5526353	6/11/96	HENLEY ET AL	370/601		12/20/94
	5241625	8/31/93	EPARD ET AL	395/163		11/27/90
	5473680	12/5/95	PORTER	379/201		6/14/94
	6046762	4/4/00	SONESH ET AL	348/16		4/1/97
	5930777	7/27/99	BARBER	705/40		5/23/97

FOREIGN PATENT OR PUBLISHED FOREIGN PATENT APPLICATION

DOCUMENT NUMBER	PUBLICATION DATE	COUNTRY OR PATENT OFFICE	CLASS	SUBCLASS	TRANSLATION YES NO

OTHER DOCUMENTS (Including Author, Title, Date**, Relevant Pages, Place of Publication***)

	RINEST ET AL "PAYWORD AND MICROPAYMENT: TWO SIMPLE MICROPAYMENT SCHEMES" MAY 7, 1996
	MICROPAYMENT TRANSFER PROTOCOL VERSION 0.1 (22-11-95)
	http://www.w3.org/pub/WWW/TR/WD-mptp

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U.S. PATENT DOCUMENTS

EXAMINER INITIAL	PATENT NUMBER	ISSUE DATE	PATENTEE	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	58570231	5/99	DEMERS ET AL	380	24	11/25/96
	58156574	2/98	WILLIAMS	395	186	4/26/96
	57938688	11/98	MICALI	380	28	11/5/96
	57177572	10/98	MICALI	380	25	11/19/96
	56664169	9/97	MICALI	380	23	11/16/95
	56779551	10/14/97	DOGGETT ETAL	380	24	4/7/95
	58391119	11/17/98	KRSUL ETAL	705	39	9/27/96
	59150936	2/99	BERLIN ETAL	395	200	4/24/97
	59373948	10/99	WONG ETAL	705	26	11/17/97
	59334988	3/99	SCHNECK ETAL	380	4	11/5/97
	59038805	11/99	BIFFAR	705	39	7/19/96

FOREIGN PATENT OR PUBLISHED FOREIGN PATENT APPLICATION

DOCUMENT NUMBER	PUBLICATION DATE	COUNTRY OR PATENT OFFICE	CLASS	SUBCLASS	TRANSLATION YES NO

OTHER DOCUMENTS (Including Author, Title, Date, Relevant Pages, Place of Publication)

	Common Markup FOR WEB MICROPAYMENT SYSTEMS. http://www.w3.org/TR/WD-Micropayment-Markup (9-6-99)
	Distributing Intellectual Property ... "Olivia Maurizio, http://olivia.modlang.denisson.edu/~olivia/RFC/09/

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(Information Disclosure Statement—Section 2. FORM PTO - 1449 (Modified))
(6-1) - page 3 of 5 -)



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U.S. PATENT DOCUMENTS

EXAMINER INITIAL	PATENT NUMBER	ISSUE DATE	PATENTEE	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
	6 0 5 8 3 8 1	5/2/00	NELSON	705/40		10/30/97
	6 0 6 1 4 4 8 5	9/1/00	SMITH ETAL	380/21		4/1/97
	5 9 8 7 1 3 2	11/16/99	ROWNEY	380/24		6/17/96
	6 0 6 1 6 6 5	5/9/00	BAHREMAN	705/40		6/6/97
	4 6 9 6 0 2 8 9	2/28/87	MORGANSTEIN ETAL	379/88		3/26/84
	4 7 9 7 9 1 1	11/10/89	SZLAM ETAL	379/67		6/16/87
	4 8 9 4 8 5 7	11/16/90	SZLAM ETAL	379/67		12/20/88
	5 0 7 0 5 2 5	12/3/91	SZLAM ETAL	379/196		2/12/90
	5 2 1 4 6 8 8	5/25/93	SZLAM ETAL	379/67		6/5/90
	5 3 0 9 5 0 5	5/3/94	SZLAM ETAL	379/88		5/20/91
	5 5 1 1 1 1 2	4/23/96	SZLAM	379/88		4/29/94

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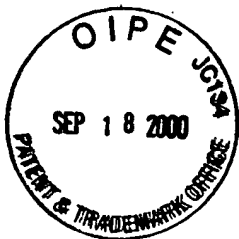
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